

VANTAGE BASIC POWERED BY KNOWMAIL

THE VANTAGE KNOWMAIL EXPERIENCE

- All-in-one: urgent + important emails, meetings, and tasks*
- Powered by Knowmail's Personalized Artificial Intelligence
- Seamless cross-device actions
- Save time, stay organized, and get more things done with predicted next-best-actions
- Personalized future workplace assistant

Improve employees' engagement and productivity with the Power of A.I.

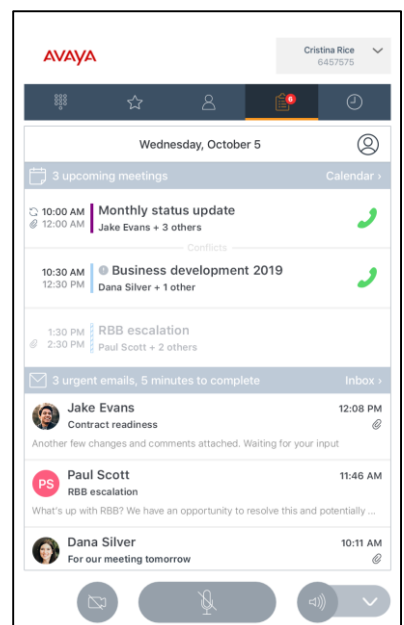
Today, as technology innovates, employees are overwhelmed with more messaging apps, communication platforms and content on a daily basis, which while aimed to help us communicate better in fact harm our productivity and way of life.

This is known as information overload!

With Avaya's Vantage powered by Knowmail's Personalized A.I, employees can stay on top of their game, by focusing their attention on things that matter most now, get more done with less effort and time, all within Vantage and the respective Top-Of-Mind views.

My Top-Of-Mind

Vantage powered by Knowmail privately learns your communication habits, behaviors, preferences, and goals, and automatically creates a personalized prediction model showing your most urgent and important emails, meetings, and tasks within context.



*upcoming releases

KEY CAPABILITIES

- **Smart inbox**
Your urgent and important emails only
- **Predicted next-best-action**
Save time, stay organized, avoid distractions, and keep a clean inbox
- **Email within Vantage**
Quickly reply, reply all, and forward within Vantage
- **One-touch click-to-call**
Quickly call an email participant directly
- **Open/expand email**
Jump directly into your email in Outlook
- **Meeting-related emails**
Access emails relevant to your upcoming meetings

Attend your most urgent and important emails only

Focus your attention on the most critical emails within Vantage, saving time, avoiding distractions, and keeping yourself in line with what truly requires your attention at any specific moment.

With Vantage at your desk, a personal assistant helps start your day on the right track before opening your computer or inbox, and moving you forward throughout the day.

Predicted actions

Stop managing your inbox manually! Knowmail's personalized A.I. learns your needs and suggests the most appropriate action to any specific email or conversation, so you get the right things done at any given time. .

Cross-device actions

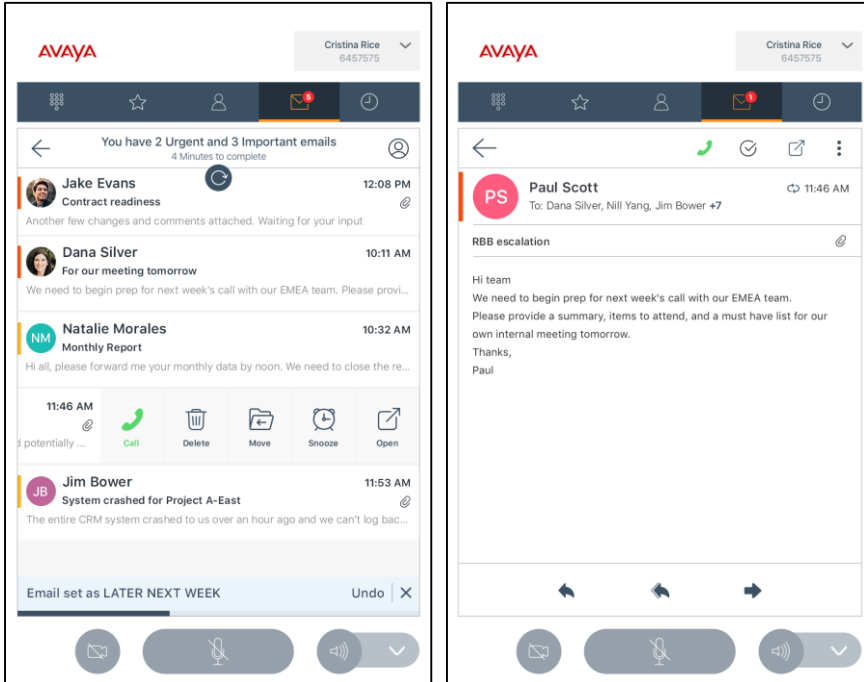
Knowmail provides relevant actions between your inbox, your Vantage, and your computer.

- By a quick click-to-call, you may select an email participant and call directly through your Vantage device
- Quickly expand an email from Vantage onto your external computer/monitor for finer handling

VANTAGE & KNOWMAIL USER INTERFACE:

Urgent and important emails

See only your most urgent and important emails within Vantage, allowing you to quickly reply, reply all, forward, along with predicted next-best-actions to snooze, mute, mark as done, delete, call sender, or open in Outlook.

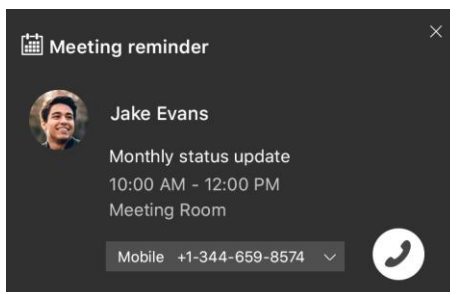
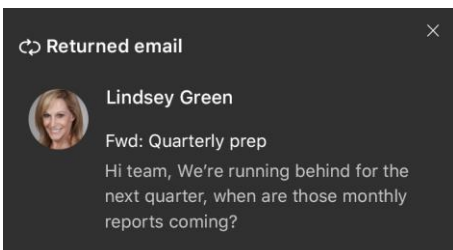
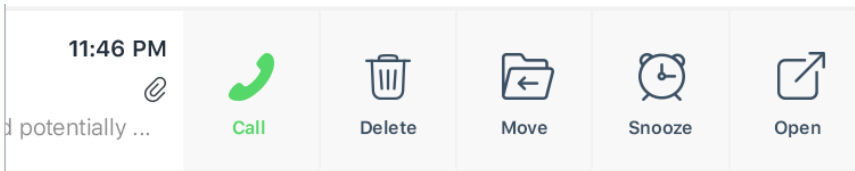


Avaya and Knowmail make it easy to focus, get things done quicker and with less effort, and avoid distractions along with cross-device actions to keep you on-top-of-your-game at all times.

Thanks to Knowmail's personalized AI, Vantage may prioritize incoming messages, predict appropriate actions, and allow for effortless communication between device, inbox, and desktop.

Telecommunication and Outlook collaboration

- Quickly open an email displayed in Vantage within Outlook
- Call a contact directly from an email message
- Meeting reminder + call-to-bridge
- Snooze email



About Avaya:

Avaya is a global leader in digital communications software, services and devices for businesses of all sizes. Our open, intelligent and customizable solutions for contact centers and unified communications offer the flexibility of Cloud, on-premises and hybrid deployments. Avaya shapes intelligent connections and creates seamless communication experiences for our customers, and their customers. Our professional planning, support and management services teams help optimize solutions, for highly reliable and efficient deployments. Avaya Holdings Corp. is traded on the NYSE under the ticker AVYA. For more information, please visit www.avaya.com.

About Knowmail:

Knowmail is an Artificial Intelligence platform for messaging, learning user's communication habits, patterns, behaviors, and preferences to grant a personalized prediction model for messaging.

Thanks to their unique architecture, the solution grants high accuracy within a variety of populations and locations, while also maintaining enterprise-level privacy and security and processing that may be done on device. Further yet, Knowmail is a modular solution which can be easily integrated and added to different devices and within a variety of channels with a quick Time-To-Market.

Learn more

Contact your Avaya representative or visit www.avaya.com to learn more about the Vantage and Knowmail experience, and to discover how it can support your unified communication strategy.

VANTAGE & KNOWMAIL SPECIFICATIONS	
Vantage systems	Vantage "Basic" ready (additional releases in development)
Privacy & Security	Please review in-depth privacy terms and security walkthrough
Email accounts supported	Microsoft: Office 365 (O365) & Exchange Google: Gmail + G-Suite
Features	Urgent and important emails (Meetings and tasks in development)